

## Item no 5.2

### QUESTION NO 2

By Councillor Rust for answer by the  
Convener of the Transport and  
Environment Committee at a meeting  
of the Council on 17 September 2015

**Question** (1) Please advise if there is a penalty clause in any contracts in relation to waste collection between the Council and private contractors.

**Answer** (1)

**Question** (2) If there is such a clause has it ever been invoked?

**Answer** (2)

**Question** (3) How are complaints of failure in service regarding waste collection by private contractors monitored and reviewed?

**Answer** (3)